



**Community Care Licensing Division
Quality Assurance, Advocacy and Technical Support Bureau**

Foster Family Agencies Most Common Deficiencies for All Visit Types in 2017

This is an analysis of the most common deficiencies in 2017 for Foster Family Agencies (FFA) for all visit types. The Quality Assurance Unit reviewed all 933 deficiencies cited. This list is limited to those deficiencies cited in two percent (2%) or more of the total number of deficiencies cited.

Are you a Foster Family Agency licensee looking for assistance to come into compliance with these or other issues? Please contact the Technical Support Program at TechnicalSupportProgram@dss.ca.gov.

Most common deficiencies cited when citations were issued for substantiated FFA complaint allegations	This requirement can be found in Title 22 of the California Code of Regulations, Division 6:		This deficiency's percentage of the total deficiencies cited for substantiated complaint allegations
	Regulation Section Title	Regulation Section	
Personal rights include the right to be free from corporal or unusual punishment, infliction of pain, humiliation, intimidation, ridicule, coercion, threat, physical, sexual, emotional, mental, or other abuse, or other actions of a punitive nature including but not limited to interference with the daily living functions of eating, sleeping, or toileting, or withholding of shelter, clothing, or aids to physical functioning.	Personal Rights	89372(a)(1)	12%
The caregiver shall disclose information to respite care providers, occasional short-term babysitters, alternative caregivers, school officials, and other persons, as needed to ensure appropriate care, supervision, or education of the "child" unless such disclosure is prohibited by court order.	Personal Rights	89372(a)(10)(B)	6%

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Caregivers shall provide care and supervision as necessary to meet each child's needs, and shall be available at all times unless documented in the child's Needs and Services Plan, placement agreement, or Transitional Independent Living Plan (TILP) or agreed to in advance by the licensing agency.	Responsibility for Providing Care and Supervision	89378(a)	6%
Caregivers shall document that the bedroom sharing arrangement ensures the health and safety of each child and that the children are compatible. When considering compatibility, a Caregiver shall consult with children in their care, in an age and developmentally appropriate manner, regarding the child's sexual orientation and gender identity and what information the child wishes to disclose and to whom. A Caregiver shall not disclose information about the child's sexual orientation and/or gender identity against the child's wishes, unless compelled to do so by law or court order. This documentation shall be maintained in the child's record.	Buildings and Grounds	89387(b)	4%
Personal rights include the right to be accorded dignity in personal relationships with other persons in the home.	Personal Rights	89372(a)(9)	3%
The licensee is accountable for the general supervision of the licensed facility and the certified family homes, for the establishment of policies concerning operations, and for ensuring operations comply with applicable regulations and statutes.	Accountability	88063(a)	2%